Enrolling in Another/Subsequent MyMathLab Course

You do not need a new student access code to enroll in a course based on the same textbook as your previous course. In any of the following situations, all you need to enroll is the new Course ID from your instructor:

- You are switching to a different section of your course
- You are re-taking the same course using the same textbook
- You are enrolling in the second/third semester of a course that is taught over multiple semesters using the same textbook

1. Go to www.coursecompass.com and click the Log In button for students.
2. Enter your login name and password and click Log In.
3. Click the Enroll in Another Course button.
4. Enter the new Course ID from your instructor and follow the on-screen instructions to complete enrollment.

TIP: If your previous course has already expired, you will be prompted to enter your new course ID right after you enter your login name and password. Follow the on-screen instructions after entering your new course ID and you will be enrolled in your new course.

FAQ’s

1. It has been 3 semesters since I used MyMathLab. Can I use MyMathLab again without paying?
   Yes, if the new course you are taking is being taught out of the exact same textbook (including edition number).

2. I used MyMathLab at a different school last semester. Can I use it again at my new school?
   In most cases you will be required to purchase a new textbook and access code. In the event that your new school also uses the exact same textbook (including edition number) you used at your old school, you will not have to purchase access again.
3. I am trying to enroll in my new course using the same textbook and it told me that my access code has already been redeemed and is no longer good.
   You should not try to redeem your alphanumeric access code more than once. Once you redeem/register your access code and set up your login name and password, the access code is no longer valid. All you need to do is log in with your login name and password you used last semester and ENROLL IN A NEW COURSE.

4. Can I use the same login and password for MyMathLab that I used last semester?
   *Yes. You will be required to enter your old login name and password that you used last semester to enroll in your new course.
   *If you are taking a new course that uses a different textbook, please login to Coursecompass with your old login name and password and then enroll in your new course. You will be required to enter a new access code or purchase access online.

5. I cannot remember my login and password from last semester.
   Visit www.coursecompass.com and click the link “Forgot your login name /password?”

6. I am retaking a course that I took 2 years ago that used MyMathLab. When registering for the new course it tells me I need to buy a new access code or purchase access online using a credit card.
   This is because your new course is being taught from a different textbook. If you are completely certain that you and your classmates are using the exact same textbook (including edition number) from 2 years ago please contact your instructor.

7. I am retaking a class that has a different instructor; do I need to buy a new access code?
   No, as long as the new instructor is teaching from the exact same textbook (including edition number).

8. I had to change to a different section of my math course; will I need to buy a new access code?
   No. Just log in to Coursecompass and enroll in the new course with your new instructor’s course ID.
9. **How long is my MyMathLab access code good for?**

   *The alphanumeric access code is only good for a single redemption for a single student. After this redemption, you are able to enroll in as many courses as you would like that are being taught from the **exact** same textbook (including edition number) regardless of the amount of time that has past between courses.

   * In most cases, textbooks will revise to a new edition every 4 years. Depending on when you purchased and redeemed your access code during this 4-year time span will determine the length of accessibility.

   *There are also other factors that determine which textbook your instructor decides to use. Please contact your instructor if you have further questions.

10. **I still have questions about enrolling in my new course.**

    Please call MyMathLab Product Support at 1-800-677-6337. You may also visit www.mymathlab.com and click the support tab to chat with a support agent. Be sure to have your instructor's course ID handy as well as your email address.